



AT&T

WELCOME



AT&T

RESET YOUR TV RECEIVER

STEP BY STEP

RESTARTING YOUR U-VERSE RECEIVER(S) BY HOLDING THE **POWER** BUTTON DOWN FOR 10 SECONDS THEN PRESSING IT AGAIN TO RESTART. (THIS TAKE 5-8 ,MINUTES AND WILL IMPACT ANY DVD RECORDINGS IN PROGRESS.)

IF YOUR RECORDED PROGRAM IS FROZEN OR IS MISSING, TRY ACCESSING IT USING THE **RECORDED TV** BUTTON ON YOUR REMOTE

IF YOU ARE HAVING ISSUES WITH THE DVR RECORDING, TRY THIS RECOVERY METHOD TO RESOLVE THE ISSUE. IT WON'T ERASE RECORDINGS

FOLLOW THESE STEPS TO RECOVER YOUR RECORDINGS:

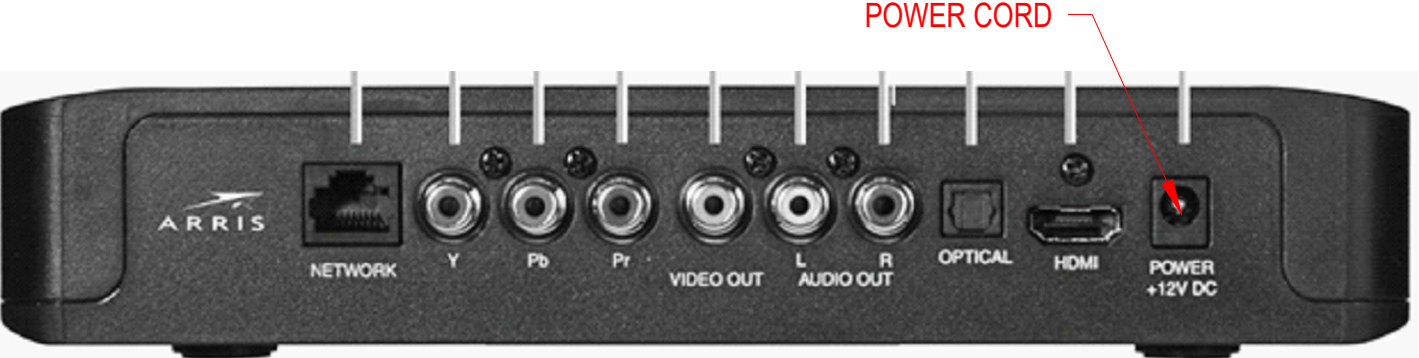
1. MAKE SURE YOU ARE IN FRONT OF THE **DVR** BOX AND NOT ONE OF THE OTHER DEVICES
2. UNPLUG THE **RECEIVER OR DVD POWER CORD** FROM THE WALL OR BACK OF THE BOX AND WAIT 10 SECONDS
3. PLUG IN THE **RECEIVER AND DVR**
4. WHEN **THREE WHITE DOTS** APPEAR ON THE SCREEN, UNPLUG THE **RECEIVER/DVD** AGAIN.
5. **REPEAT STEPS 2-4 TWICE MORE**
6. PLUG THE **RECEIVER/DVR BACK IN THE THIRD TIME** AND LEAVE IT PLUGGED IN.
7. **THREE WHITE DOTS** SHOULD APPEAR, FOLLOWED BY A **GEAR WITH A STATUS BAR** AT THE BOTTOM OF OF THE SCREEN

IF THE GEAR ON THE TV SCREEN DOES NOT APPEAR, REPEAT THE STEPS ABOVE.

FRONT



BACK



USING AT&T

